Hyatt Newsroom

CHICAGO (March 19, 2026) – Hyatt Hotels Corporation (NYSE: H) proudly announces that Grand Hyatt at SFO has been named the Best Airport Hotel in North America at the 2026 World Airport Awards by Skytrax. In addition to leading the North America region, the hotel has achieved the distinction of being ranked No. 2 Airport Hotel Worldwide, solidifying its position among the top airport hotels across the globe.

Presented annually, the World Airport Awards are widely regarded as the most prestigious honors in the airport industry. The awards are based on the world's largest global airport customer satisfaction survey and are conducted entirely independently, making this recognition especially meaningful.

"We are deeply honored to be recognized by travelers from around the world," said **Casper van Eldik Thieme, General Manager, Grand Hyatt at SFO**. "This award is a testament to the dedication and care our colleagues bring to every guest interaction, and to our commitment to delivering a world-class experience for guests and World of Hyatt members visiting or passing through San Francisco."

Since opening in 2019, Grand Hyatt at SFO has reimagined the traditional airport hotel experience by combining the convenience of direct airport access with the elevated service and thoughtful design synonymous with the Grand Hyatt brand. Located directly on the grounds of San Francisco International Airport, the hotel connects guests seamlessly to all terminals via a dedicated stop on the airport's 24-hour AirTrain system, offering travelers a streamlined and stress-free journey from runway to relaxation.

Designed with the modern traveler in mind, the hotel features 351 soundproofed guestrooms, many with sweeping view of the runway or San Francisco Bay, allowing guests to rest comfortably while remaining connected to the vibrant energy of the airport and city. Guests can enjoy globally inspired cuisine at Quail & Crane, the hotel's signature restaurant celebrating California's diverse culinary influences and Asian flavors. The exclusive Grand Club, a private lounge with comfortable seating and panoramic views, is open 24 hours for guests to enjoy light refreshments throughout the day, Continental breakfast, evening hors d'oeuvres, an honor bar, and after dinner treats.

Grand Hyatt at SFO also offers more than 14,000 square feet of flexible meeting and event space, making it an ideal destination for business travelers and global gatherings. Additional amenities include a 24-hour fitness center, wellness-focused offerings designed to support travelers across time zones, and intuitive service that anticipates the needs of guests on the move.

"SkyTrax is the ultimate worldwide measurement of airport excellence, and we are truly honored to have the Grand Hyatt at SFO ranked as the best airport hotel in North America," said Airport Director Mike Nakornkhet. "Our goal is to create an extraordinary airport experience known around the world, and this ranking is the ultimate tribute to the commitment and dedication of our SFO and Hyatt teams."

For more information about Grand Hyatt at SFO or to book a stay, please visit grandhyattsfo.com.

About Grand Hyatt at SFO

Grand Hyatt at SFO is the only on-airport hotel at San Francisco International Airport (SFO), offering travelers a seamless and elevated hospitality experience just steps from the terminals. Opened in 2019, the 4.2-acre property features 351 soundproofed guestrooms, including 22 suites, many with sweeping views of the runway or San Francisco Bay. The hotel connects guests directly to all airport terminals via its own dedicated station on SFO's 24-hour AirTrain system.

Designed for modern travelers, Grand Hyatt at SFO blends thoughtful design, intuitive service and world-class amenities. Guests can enjoy globally inspired cuisine at Quail & Crane, relax at Twin Crafts Market & Bar, and host gatherings across more than 14,000 square feet of flexible meeting and event space. Additional amenities include a 24-hour fitness center, curated public art developed with the San Francisco Arts Commission, and day-use guestrooms ideal for travelers on the move.

About Hyatt Hotels Corporation

Hyatt Hotels Corporation, headquartered in Chicago, is a leading global hospitality company guided by its purpose – to care for people so they can be their best. As of December 31, 2025, the Company's portfolio included more than 1,500 hotels and all-inclusive properties in 83 countries across six continents. The Company's offering includes brands in the *Luxury Portfolio*, including ***Park Hyatt***®, ***Alila***®, ***Miraval***®, ***Impression by Secrets***, and ***The Unbound Collection by Hyatt***®; the *Lifestyle Portfolio*, including ***Andaz***®, ***Thompson Hotels***®, ***The Standard***®, ***Dream*® Hotels**, ***The StandardX***®, ***Breathless Resorts & Spas***®, ***JdV by Hyatt***®, ***Bunkhouse*® Hotels**, and ***Me and All Hotels***; the *Inclusive Collection*, including ***Zoëtry*® Wellness & Spa Resorts**, ***Hyatt Ziva***®, ***Hyatt Zilara***®, ***Secrets*® Resorts & Spas**, ***Dreams*® Resorts & Spas**, ***Hyatt Vivid*® Hotels & Resorts**, ***Bahia Principle Hotels & Resorts, Alua Hotels & Resorts***®, and ***Sunscape*® Resorts & Spas***;* the *Classics Portfolio*, including ***Grand Hyatt***®, ***Hyatt Regency***®, ***Destination by Hyatt***®, ***Hyatt Centric***®, ***Hyatt Vacation Club***®, and ***Hyatt***®; and the *Essentials Portfolio*, including ***Caption by Hyatt***®, **Unscripted by Hyatt**, ***Hyatt Place***®, ***Hyatt House***®, ***Hyatt Studios***®, **Hyatt Select,** and ***UrCove***. Subsidiaries of the Company operate the World of Hyatt® loyalty program, ALG Vacations®, Mr & Mrs Smith, Unlimited Vacation Club®, Amstar® DMC destination management services, and

Trisept Solutions® technology services. For more information, please visit *www.hyatt.com*.

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