Hyatt Newsroom

As the first former Two Roads brand to join World of Hyatt, Thompson Hotels provides World of Hyatt loyalty members even more places to earn and redeem points across distinct hotels and resorts

CHICAGO (March 27, 2019) – Today, Hyatt Hotels Corporation (NYSE:H) announced the introduction of Thompson Hotels as the first former Two Roads Hospitality LLC ("Two Roads") brand to join the World of Hyatt loyalty program on March 28, 2019. This program expansion allows World of Hyatt members more unique stay options to choose from and the ability to earn and redeem points and enjoy in-hotel benefits with the eight participating Thompson Hotels located throughout the U.S., Canada and Mexico. These properties include Gild Hall and The Beekman in New York City; The Cape in Cabo San Lucas, Mexico; Thompson Chicago; Thompson Nashville; Thompson Seattle; Thompson Toronto; and the new Thompson Zihuatanejo on Mexico's Pacific Coast. This program addition quickly follows Hyatt's November 2018 acquisition of Two Roads, a hotel management company with a unique collection of compelling brands, outstanding properties and a significant global development pipeline.

Thompson Hotels is the first of several brands being added to World of Hyatt over the coming months, including:

- Thompson Hotels (for stays starting March 28, 2019)
- Joie de Vivre Hotels (for stays starting May 15, 2019)
- Alila Hotels (coming soon)
- Destination Hotels (coming soon)

"We are committed to quickly integrating these distinctive brands into Hyatt's portfolio, allowing our guests to discover more unique destinations and connect to exclusive and rewarding experiences across their travel journeys," said Mark Vondrasek, chief commercial officer, Hyatt Hotels Corporation. "Within weeks of Hyatt acquiring Two Roads, we started to share sales leads across this collection of new brands to drive revenue and increase value for owners. We are thrilled to welcome Thompson Hotels as the first to join World of Hyatt, with Joie de Vivre Hotels to quickly follow."

The integration of these new brands into Hyatt's portfolio throughout 2019 will provide 60+ hotels in 20+ new markets, including Vail, CO; Ubud, Bali, Indonesia; Zihuatanejo, Mexico, and more. In addition, these four brands will expand Hyatt's resort offerings by 60 percent and include legendary resorts such as Ventana Big Sur, an Alila Resort in Big Sur, CA; Alila Villas Uluwatu in Bali, Indonesia; The Cape, a Thompson Hotel in Cabo San Lucas, Mexico; and Sunriver Resort, A Destination Hotel in Sunriver, OR. Hyatt guests can also take advantage of 40+ new spas, 20+ new golf courses and 10 new ski destinations across these newly added brands in Hyatt's portfolio.

Exclusive World of Hyatt Member Offers

To celebrate, members can earn 2,000 Bonus Points for their first qualifying stay exploring each of the new brands, plus a free night when they experience all four brands. Eligible stays at participating hotels begin once each brand participates in World of Hyatt and are valid through December 31, 2019. No registration is required. Full terms for these offers are below. These offers are combinable with other program offers, and are part of World of Hyatt's continued commitment to increasing rewarding offerings for its global members.

To learn more visit worldofhyatt.com/newbrands.

Guests can join World of Hyatt for free online atworldofhyatt.com, via a Global Contact Center or at any Hyatt hotel or resort worldwide.

The term "Hyatt" is used in this release for convenience to refer to Hyatt Hotels Corporation and /or one or more of its affiliates. Please note that Thompson Playa del Carmen is not participating in World of Hyatt at this time.

For further information:

About Thompson Hotels

Founded in 2001, Thompson Hotels is an award-winning international hospitality brand that offers sophisticated luxury to its discerning clientele. The Thompson portfolio of lifestyle hotels includes The Beekman and Gild Hall in New York City; Thompson Nashville; Thompson Seattle; Thompson Chicago; Thompson Toronto; The Cape in Los Cabos, Mexico and Thompson Playa del Carmen in Riviera Maya, Mexico; and its newest property, Thompson Zihuatanejo, on Mexico's Pacific Coast. Properties currently under development include Thompson Hollywood in California, Thompson D.C. in The Yards, Thompson South Beach, and Thompson San Antonio. Follow @ThompsonHotels on Facebook, Twitter, and Instagram for news and updates. For more information, please visit www.thompsonhotels.com.

About World of Hyatt

World of Hyatt is Hyatt's award-winning guest loyalty program uniting ***Park Hyatt®, Miraval®, Grand Hyatt®, Andaz®, The Unbound Collection by Hyatt®, Hyatt Regency®, Hyatt®, Hyatt Ziva™, Hyatt Zilara™, Thompson Hotels®, Hyatt Centric®, Hyatt House®, Hyatt Place®, Hyatt Residence Club®*** and ***Exhale®*** on a global scale. Members who book directly through Hyatt channels can enjoy personalized care and access to distinct benefits including Guest of Honor, confirmed suite upgrades at time of booking, diverse wellbeing offerings, mobile key and exclusive member rates. With more than 16 million members, World of Hyatt offers a variety of ways to earn and redeem points for hotel stays, dining and spa services, wellbeing-focused experiences through the *FIND* platform, offerings through Hyatt's wellbeing brands Exhale and Miraval; as well as the benefits of Hyatt's strategic loyalty alliances with Small Luxury Hotels of the World™ and MGM Resorts International. Travelers can enroll for free at world.hyatt.com, download the World of Hyatt app for android and IOS devices and connect with Hyatt on Facebook, Instagram and Twitter.

Terms and Conditions

You must be a member of World of Hyatt to participate in these offers. Membership is free; enroll at worldofhyatt.com. ***2,000 Bonus Points on First Eligible Stays:*** Members will receive 2,000 Bonus Points on their first eligible stay at a participating hotel in each of the following brands: Thompson Hotels, Joie de Vivre, Alila, and Destination. Eligible stays begin when each brand starts participating in World of Hyatt and must be completed by December 31, 2019. Maximum 8,000 Bonus Points may be earned under this offer (2,000 per brand). All points awarded under this offer are Bonus Points. For the purpose of this offer, an eligible stay is defined as any stay where a member is paying an Eligible Rate or redeems a free night award for at least one night of their stay. Only the room occupied by the Member will count toward this offer. You must provide your World of Hyatt membership number at the time of check-in for each stay. Please allow two to three weeks after your qualifying stay for Bonus Points to be posted to your World of Hyatt account. ***Category 1-4 Free Night Award Offer:*** Members will receive a Category 1-4 Free Night Award for completing at least one eligible stay at a participating hotel in all of the following brands: Thompson Hotels, Joie de Vivre, Alila, and Destination (a minimum of four (4) separate stays – one at each brand – are required). Eligible stays begin when each brand starts participating in World of Hyatt and must be completed by December 31, 2019. A maximum of one (1) Category 1-4 Free Night Award may be earned with this offer. A Category 1-4 Free Night Award is redeemable for waiver of the room rate for one (1) night in a standard room at a Category 1-4 hotel or resort only when standard rooms are available at the Standard Rate at the selected hotel or resort. Free Night award is valid for 180 days from the date of issuance.

Terms Applicable to Both Offers: For purposes of these offers, an eligible stay is defined as any stay where a member pays an Eligible Rate or redeems a free night award for at least one night of the stay. Only the room occupied by the Member will count toward this offer. Members must provide their World of Hyatt membership number at the time of check-in for each stay. Please allow two to three weeks after a qualifying stay for award to be posted to World of Hyatt accounts. No other brand counts toward these offers. If World of Hyatt accounts are merged, stay and award history will be consolidated for the purposes of these offers. PLEASE NOTE: not all Thompson and Joie de Vivre hotels will participate in this offer. The hotels participating in World of Hyatt participate in this offer. See the program terms for participating hotels. These offers are combinable with other program offers. Hyatt reserves the right to alter or withdraw this offer with a suitable substitute offer of equal value (if legally required) at any time due to actual circumstances. Offers are subject to the terms and conditions of the World of Hyatt program available at worldofhyatt.com/terms. The trademarks Hyatt®, Hyatt Hotels & Resorts™, Thompson Hotels®, Joie de Vivre®, Alila®, Destination®, World of Hyatt®, and related marks are trademarks of Hyatt Corporation, its affiliates, or its licensors. © 2019 Hyatt Corporation. All rights reserved.

Forward-Looking Statements

Forward-Looking Statements in this press release, which are not historical facts, are forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Our actual results, performance or achievements may differ materially from those expressed or implied by these forward-looking statements. These statements include statements about the integration of brands into the World of Hyatt loyalty program and related member offers and involve known and unknown risks that are difficult to predict. In some cases, you can identify forward-looking statements by the use of words such as "may," "could," "expect," "intend," "plan," "seek," "anticipate," "believe," "estimate," "predict," "potential," "continue," "likely," "will," "would" and variations of these terms and similar expressions, or the negative of these terms or similar expressions. Such forward-looking statements are necessarily based upon estimates and assumptions that, while considered reasonable by us and our management, are inherently uncertain. Factors that may cause our actual results, performance or achievements to differ materially from current expectations include, among others, the rate and the pace of economic recovery following economic downturns; levels of spending in business and leisure segments as well as consumer confidence; declines in occupancy and average daily rate; the seasonal and cyclical nature of the real estate and hospitality businesses; changes in distribution arrangements, such as through internet travel intermediaries; changes in the tastes and preferences of our customers; the financial condition of, and our relationships with, third-party property owners, franchisees, and hospitality venture partners; the possible inability of third-party owners, franchisees, or development partners to access capital necessary to fund current

operations or implement our plans for growth; risks associated with potential acquisitions and dispositions and the introduction of new brand concepts; the timing of acquisitions and dispositions, and our ability to successfully integrate completed acquisitions with existing operations; our ability to successfully execute on our strategy to expand our management and franchising business while at the same time reducing our real estate asset base within targeted timeframes and at expected values; changes in the competitive environment in our industry, including as a result of industry consolidation, and the markets where we operate; our ability to successfully grow the World of Hyatt loyalty program; cyber incidents and information technology failures; and other risks discussed in the Company's filings with the U.S. Securities and Exchange Commission, including our Annual Report on Form 10-K, which filings are available from the U.S. Securities and Exchange Commission. These factors are not necessarily all of the important factors that could cause our actual results, performance or achievements to differ materially from those expressed in or implied by any of our forward-looking statements. We caution you not to place undue reliance on any forward-looking statements, which are made only as of the date of this press release. We undertake no obligation to update publicly any of these forward-looking statements to reflect actual results, new information or future events, changes in assumptions or changes in other factors affecting forward-looking statements, except to the extent required by applicable law. If we update one or more forward-looking statements, no inference should be drawn that we will make additional updates with respect to those or other forward-looking statements.

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