Hyatt Newsroom

The lush and tropical beachfront retreat offers well-traveled explorers and families a welcoming, invigorating destination to reconnect with nature and discover authentic Thai culture

CHICAGO (January 16, 2023) – Hyatt Hotels Corporation (NYSE: H) announced today the opening of Andaz Pattaya Jomtien Beach, marking the debut of the Andaz brand in Thailand. Nestled across over 15 acres (6.4 hectares) of stunning beachfront land, amid mature trees and gardens overlooking the Gulf of Thailand, this luxury lifestyle resort provides a myriad of ways for guests to express their personal style and connect with the local culture and nature, from destination excursions to authentic dining, wellness and family activities.

“With the growing demand for immersive, authentic experiences among luxury travelers, we are delighted by the launch of the vibrant Andaz brand in Thailand, one of the world’s most appealing destinations,” said David Udell, group president, Asia-Pacific, Hyatt. “Andaz Pattaya Jomtien Beach is our first Andaz resort in Thailand, adding to the brand’s growing portfolio in the region, which now includes properties located in Bali, Delhi, Seoul, Shanghai, Shenzhen, Singapore, Tokyo and Xiamen.”

Andaz Pattaya Jomtien Beach is a tranquil oceanfront sanctuary on Tawanron Beach – known as “Sunset Beach” for its magnificent sunset views – located between the popular holiday hub of Jomtien and the charming fishing village of Bang Saray and is within a 10-minute drive from most of Pattaya’s scenic and tourism hotspots such as the beautiful rolling green countryside, lakes, wineries, world-class golf courses and cafes. Less than two hours by car from Bangkok and Suvarnabhumi Airport, the resort is in the Na Jomtien area which is poised to become a luxury lifestyle leisure destination as part of the country’s Eastern Economic Corridor development.

“While celebrating the spirit of exploration and the individuality of each guest and immersed in an unspoiled beachside setting, Andaz Pattaya Jomtien Beach offers low-rise clusters of rooms, suites and villas, shady courtyards, sparkling pools and creative event spaces, all of which reflect the dynamic charm of this up-and-coming destination,” said Ranjeet Y. Rajebhosale, general manager, Andaz Pattaya Jomtien Beach. “Through collaborations with local brands like the wellness provider, PAÑPURI, and artisans, we hope to create riveting experiences that will help guests reconnect with nature and discover Thai culture.”

Concept and Design

Surrounded by mature, landscaped gardens with conserved, century-old trees, the distinctively local yet modern design of the resort is inspired by the site's history as a private estate. Conceived by award-winning Thai architecture firm A49 and PIA interiors, Andaz Pattaya Jomtien Beach warmly greets guests with an awe-inspiring raintree and reflective pond upon arrival within the Raintree Court, which is the heart and soul of the resort where travelers can meet, unwind and socialize. This barrier-free space features restaurants with interactive show kitchens and an herb garden, where guests can receive a personalized tour, along with additional distinctive experiences and programming for travelers looking to fulfil their curiosities and stimulate their senses. Exquisite Thai teakwood houses – all of which have been given a new lease on life using reclaimed wood materials from storied traditional Thai wooden houses – are nestled under the tropical foliage, while natural, locally sourced and handmade materials and artwork have been incorporated throughout the resort.

Guestrooms and Suites

Set in low-rise clustered buildings, the 204 rooms, suites, and villas, which start from 538 square feet (50 square meters), are adorned with locally influenced interiors, walk-in rain showers and a balcony or terrace with a relaxing daybed. Spread throughout the gardens, guests can experience a sense of discovery as they explore the lush landscape. A variety of accommodation options cater to a wide range of occasions and guests, from multi-generational families to couples and individuals. The Lagoon Access Rooms invite guests to step straight into the rippling waters of the resort pool, while the Pool Suites allow guests to cool down with a private dip at any time of day, and the Beachfront Suites are set directly on the soft sand.

Set to open in the coming months, two heritage-inspired houses form the resort’s most highly prized accommodation that are ideal for multi-generational families and intimate celebrations – a duplex four-bedroom Manor House and a breath-taking six-bedroom Presidential Heritage House, each of which offers luxurious living with private pools, courtyards, butler service and ocean views.

Dining and Entertainment

The resort’s six distinct restaurants and bars feature local, seasonal, and sustainable produce, including tropical fruits, vegetables, herbs, and spices from the onsite organic garden. A vibrant beachfront restaurant serving fresh local seafood, **Fish Club** offers light poolside bites at lunch, refreshing cocktails at sunset, immersive contemporary dinners and late-night drinks with live DJ sets. **Wok Wok** serves traditional Thai comfort food and authentic regional flavors in a casual environment. **La Cucina** is a trattoria-style Italian restaurant where guests can savor delicious pastas and freshly baked pizzas with Italian

wines, while **Village Butcher** is a classic steakhouse where diners can enjoy charcoal-grilled steaks alongside a wide selection of wines. **The Teak Lounge** invites guests to sit back and enjoy refreshments under the magnificent raintree, and the soon-to-open **Ruen Thai** is a traditional, charming teahouse adorned with Thai silks and classical floor seating, allowing guests to sit back and recharge in a tranquil space surrounded by nature.

Wellness

Three outdoor swimming pools provide endless opportunities for relaxation, including a peaceful lap pool, a freeform family pool next to the bright Sanuk Sanuk kids' club, and a beachfront pool overlooking the beautiful beach that sets the stage for sunset cocktails and sparkling DJ parties. Nestled amid the verdant gardens, PAÑPURI Spa is a collaboration with the exclusive Thai wellness brand – which also created the resort's uniquely scented bathroom amenities – offering a luxurious haven of wellness where guests can experience soothing therapies with organic skincare products. The 24-hour fitness center features the latest Technogym equipment and a rejuvenating yoga room.

Social Spaces

The naturally lit 3,229-square foot (300-square meter) Garden Pavilion will bring every social or corporate event to life with its floor-to-ceiling windows, versatile pre-function foyer, outdoor terrace and show kitchen. Ruen Thai, the restored two-level heritage building, can be transformed into an exquisite setting for more intimate occasions.

For more information and full terms or to book a stay, please visitandazpattaya.com or call +66 38 221 234.

World of Hyatt Gives Members 500 Reasons to Stay Somewhere New

To provide World of Hyatt members even more ways to be rewarded, World of Hyatt is offering members the opportunity to earn 500 Bonus Points for qualifying nights at Andaz Pattaya Jomtien Beach, from February 1, 2023 to April 30, 2023, part of World of Hyatt's new hotel member offer. Additional participating hotels and their offer stay periods can be found at worldofhyatt.com/newhotelbonus. No registration is required and members can earn on top of other offers.

Terms & Conditions

Offer valid for 500 Bonus Points for each qualifying night stayed by World of Hyatt members in good standing during a hotel's offer period at participating hotels and resorts. Offer valid at participating hotels and resorts for stays with a checkout date during each hotel's offer period. For each hotel's offer period, visit worldofhyatt.com/newhotelbonus. To be eligible for this offer you must be a World of Hyatt member in good standing at time of reservation and stay, stay at a participating hotel with a checkout date during that hotel's offer period, provide your World of Hyatt membership number at time of check-in, and either pay an Eligible Rate or redeem a free night award. An "Eligible Rate" and "Ineligible Rate" are defined in the World of Hyatt Terms and Conditions (located at worldofhyatt.com/terms). Only one point bonus may be earned per member, per stay, regardless of the number of rooms booked. Only the room occupied by the member will count toward this offer. Two or more consecutive nights at the same hotel will be deemed one stay. All points awarded under this offer are Bonus Points. This offer is subject to the complete terms and conditions of the World of Hyatt program. Please allow 3-4 weeks after travel is completed for World of Hyatt Bonus Points to be credited to your Account. To join World of Hyatt, visit world.hyatt.com. Qualifying nights will automatically be tracked when you provide your World of Hyatt membership number at check-in. A limited number of rooms are allocated to this offer; reservations subject to availability. Offer not valid with groups, conventions, other promotional offers, tour packages or special rate programs. Promotional blackout periods may apply due to seasonal periods or special events, and normal arrival/departure restrictions apply. Hyatt reserves the right to alter or withdraw this offer at any time without notice. The trademarks Hyatt®, World of Hyatt® and related marks are trademarks of Hyatt Corporation or its affiliates. © 2023 Hyatt International Corporation. All rights reserved.

For additional information, visit worldofhyatt.com/newhotelbonus

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For further information:

About Hyatt Hotels Corporation

Hyatt Hotels Corporation, headquartered in Chicago, is a leading global hospitality company guided by its purpose – to care for people so they can be their best. As of September 30, 2022, the Company's portfolio included more than 1,200 hotels and all-inclusive properties in 72 countries across six continents. The Company's offering includes brands in the *Timeless Collection*, including ***Park Hyatt®***, ***Grand Hyatt®***, ***Hyatt Regency®***, ***Hyatt®***, ***Hyatt Residence Club®***, ***Hyatt Place®***, ***Hyatt House®***, and ***UrCove***; the *Boundless Collection*, including ***Miraval®***, ***Alila®***, ***Andaz®***, ***Thompson Hotels®***, ***Hyatt Centric®***, and ***Caption by Hyatt***; the *Independent Collection*, including ***The Unbound Collection by Hyatt®***, ***Destination by Hyatt™***, and ***JdV by Hyatt™***; and the *Inclusive Collection*, including ***Hyatt Ziva®***, ***Hyatt Zilara®***, ***Zoëtry® Wellness & Spa Resorts***, ***Secrets® Resorts & Spas***, ***Breathless Resorts & Spas®***, ***Dreams® Resorts & Spas***, ***Vivid Hotels & Resorts®***, ***Alua Hotels &***

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About Andaz

Global in scale while local in perspective, the Andaz brand of luxury lifestyle hotels weaves the sights, sounds, and tastes of each property's surroundings for a distinctively local experience. Through thoughtful, unscripted service tailored for travelers, Andaz hotels enable guests to go beyond the familiar and satiate their curiosity while immersing them in the spirit of the eclectic culture around them. There are currently 25 Andaz hotels: Andaz 5th Avenue in New York, Andaz San Diego, Andaz West Hollywood, Andaz Napa, Andaz Scottsdale Resort & Bungalows, Andaz Savannah, Andaz Maui at Wailea Resort, Andaz Ottawa ByWard Market, Andaz Mayakoba Resort Riviera Maya, Andaz Costa Rica Resort at Peninsula Papagayo, Andaz London Liverpool Street, Andaz Amsterdam Prinsengracht, Andaz Munich Schwabinger Tor, Andaz Vienna Am Belvedere, Andaz Singapore, Andaz Delhi, Andaz Xintiandi in Shanghai, Andaz Tokyo Toranomon Hills, Andaz Seoul Gangnam, Andaz Xiamen, Andaz Capital Gate Abu Dhabi, Andaz Dubai The Palm, Andaz Shenzhen Bay, Andaz Bali and Andaz Prague. For more information, please visit andaz.com. Follow @Andaz on Facebook, Twitter and Instagram, and tag photos with #WhenInAndaz.

Forward-Looking Statements

Forward-Looking Statements in this press release, which are not historical facts, are forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Our actual results, performance or achievements may differ materially from those expressed or implied by these forward-looking statements. In some cases, you can identify forward-looking statements by the use of words such as "may," "could," "expect," "intend," "plan," "seek," "anticipate," "believe," "estimate," "predict," "potential," "continue," "likely," "will," "would" and variations of these terms and similar expressions, or the negative of these terms or similar expressions. Such forward-looking statements are necessarily based upon estimates and assumptions that, while considered reasonable by us and our management, are inherently uncertain. Factors that may cause actual results to differ materially from current expectations include, but are not limited to, risks associated with the acquisition of Apple Leisure Group, including successful integration of the Apple Leisure Group business; the duration and severity of the COVID-19 pandemic or any additional resurgence and the pace of recovery following the pandemic or any additional resurgence; the short and long-term effects of the COVID-19 pandemic, including on the demand for travel, transient and group business, and levels of consumer confidence; the impact of actions taken by governments, businesses, or individuals in response to the COVID-19 pandemic or any additional resurgence on global and regional economies, travel limitations or bans, and economic activity; the ability of third-party owners, franchisees, or hospitality venture partners to successfully navigate the impacts of the COVID-19 pandemic or any additional resurgence; general economic uncertainty in key global markets and a worsening of global economic conditions or low levels of economic growth; the rate and the pace of economic recovery following economic downturns; global supply chain constraints and interruptions, rising costs of construction-related labor and materials, and increases in costs due to inflation or other factors that may not be fully offset by increases in revenues in our business; risks affecting the luxury, resort, and all-inclusive lodging segments; levels of spending in business, leisure, and group segments as well as consumer confidence; declines in occupancy and average daily rate; limited visibility with respect to future bookings; loss of key personnel; domestic and international political and geo-political conditions, including political or civil unrest or changes in trade policy; hostilities, or fear of hostilities, including future terrorist attacks, that affect travel; travel-related accidents; natural or man-made disasters such as earthquakes, tsunamis, tornadoes, hurricanes, floods, wildfires, oil spills, nuclear incidents, and global outbreaks of pandemics or contagious diseases, or fear of such outbreaks; our ability to successfully achieve certain levels of operating profits at hotels that have performance tests or guarantees in favor of our third-party owners; the impact of hotel renovations and redevelopments; risks associated with our capital allocation plans, share repurchase program, and dividend payments, including a reduction in, or elimination or suspension of, repurchase activity or dividend payments; the seasonal and cyclical nature of the real estate and hospitality businesses; changes in distribution arrangements, such as through internet travel intermediaries; changes in the tastes and preferences of our customers; relationships with colleagues and labor unions and changes in labor laws; the financial condition of, and our relationships with, third-party property owners, franchisees, and hospitality venture partners; the possible inability of third-party owners, franchisees, or development partners to access capital necessary to fund current operations or implement our plans for growth; risks associated with potential acquisitions and dispositions and the introduction of new brand concepts; the timing of acquisitions and dispositions and our ability to successfully integrate completed acquisitions with existing operations; failure to successfully complete proposed transactions (including the failure to satisfy closing conditions or obtain required approvals); our ability to successfully execute on our strategy to expand our management and franchising business while at the same time reducing our real estate asset base within targeted timeframes and at expected values; declines in the value of our real estate assets; unforeseen terminations of our management or franchise agreements; changes in federal, state, local, or foreign tax

law; increases in interest rates, wages, and other operating costs; foreign exchange rate fluctuations or currency restructurings; lack of acceptance of new brands or innovation; general volatility of the capital markets and our ability to access such markets; changes in the competitive environment in our industry, including as a result of the COVID-19 pandemic, industry consolidation, and the markets where we operate; our ability to successfully grow the World of Hyatt loyalty program and Unlimited Vacation Club paid membership program; cyber incidents and information technology failures; outcomes of legal or administrative proceedings; violations of regulations or laws related to our franchising business; and other risks discussed in the Company's filings with the U.S. Securities and Exchange Commission ("SEC"), including our annual report on Form 10-K and our Quarterly Reports on Form 10-Q, which filings are available from the SEC. These factors are not necessarily all of the important factors that could cause our actual results, performance or achievements to differ materially from those expressed in or implied by any of our forward-looking statements. We caution you not to place undue reliance on any forward-looking statements, which are made only as of the date of this press release. We undertake no obligation to update publicly any of these forward-looking statements to reflect actual results, new information or future events, changes in assumptions or changes in other factors affecting forward-looking statements, except to the extent required by applicable law. If we update one or more forward-looking statements, no inference should be drawn that we will make additional updates with respect to those or other forward-looking statements.

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