All Hyatt brands worldwide will move to large-format bathroom amenities and reduce single-use water bottles by June 2021

CHICAGO (November 12, 2019) – Hyatt Hotels Corporation (NYSE: H) is announcing a series of initiatives to reduce waste at Hyatt hotels globally, including introducing large-format bathroom amenities and reducing single-use water bottles by June 2021. The following initiatives will be introduced as soon as possible in properties around the world, and no later than June 2021:

- Transitioning to large-format bathroom amenities to replace traditional small bottles of shower gel, shampoo, conditioner and lotion.
- Increasing the number of water stations in key public spaces at hotels for guests who wish to refill reusable water bottles.
- Serving water in carafes or other containers for meetings and events; bottled water will be available by request.

“At Hyatt, our purpose – we care for people so they can be their best – guides all business decisions, including our global sustainability framework, which focuses on using resources responsibly and helping address today’s most pressing environmental issues,” said Mark Hoplamazian, president and CEO, Hyatt. “Plastic pollution is a global issue, and we hope our efforts will motivate guests, customers and, indeed, ourselves to think more critically about our use of plastic.”

These new initiatives represent a significant step in Hyatt’s global sustainability program and underscore Hyatt’s commitment to wellbeing. As promoted in Hyatt’s landmarks of wellbeing – Feel, Fuel and Function – proper hydration is essential to living well. Offering increased access to water stations across Hyatt hotels around the world will ensure guests will have hydration choices that align with both their wellbeing and sustainability priorities while traveling.

Transitioning to large-format bathroom amenities and reducing single-use water bottles builds on Hyatt’s broader commitment to reduce disposables and select environmentally preferable options whenever possible, with the exception of when single-use bottles are needed for water quality reasons.

Other recent global initiatives have included removing plastic straws and drink picks and making alternative options available only by request at Hyatt hotels, and increasing the use of compostable, recyclable, or recycled content packaging for to-go food containers.

While these global efforts ensure guests – both leisure and business – will consistently have the option to avoid single-use water bottles while staying at Hyatt hotels, many properties have already been introducing additional efforts to create best-in-class solutions. Examples include:

- In-house water bottling plants that reuse glass bottles and replace single-use bottles. Hotels with this solution currently include Alila Villas Koh Russey, Alila Manggis, Alila Ubud, Alila Villas Uluwatu, Alila Bangsar, Alila Jabal Akhdar, Hyatt Regency Addis Ababa, Hyatt Regency Delhi, Andaz Costa Rica Resort at Peninsula Papagayo and Park Hyatt Maldives Hadahaa.
- Reusable bottles distributed to all guests at check-in at resorts such as Hyatt Regency Maui Resort and Spa, Andaz Maui at Wailea Resort, Grand Hyatt Kauai Resort & Spa, Hyatt Ziva Cancun, Miraval Arizona and Miraval Austin.
- Filtered water spouts installed in all guest rooms at Park Hyatt Istanbul - Macka Palas to provide fresh drinking water.

To learn more about Hyatt’s sustainability efforts, please visit www.hyattthrive.com.

The term “Hyatt” is used in this release for convenience to refer to Hyatt Hotels Corporation and/or one or more of its affiliates.

For further information:

About Hyatt Hotels Corporation

Hyatt Hotels Corporation, headquartered in Chicago, is a leading global hospitality company with a portfolio of 20 premier brands. As of September 30, 2019, the Company's portfolio included more than 875 properties in over 60 countries across six continents. The Company's purpose to care for people so they can be their best informs its business decisions and growth strategy and is intended to attract and retain top colleagues, build relationships with guests and create value for shareholders. The Company's subsidiaries develop, own, operate, manage, franchise, license or provide services to hotels, resorts, branded residences, vacation ownership properties, and fitness and spa locations, including under the ***Park Hyatt®, Miraval®, Grand Hyatt®, Alila®, Andaz®, The Unbound Collection by Hyatt®, Destination®, Hyatt Regency®, Hyatt®, Hyatt Ziva™, Hyatt Zilara™, Thompson Hotels®, Hyatt Centric®, Caption by Hyatt, Joie de Vivre®, Hyatt House®, Hyatt Place®, tommie™, Hyatt Residence Club®*** and ***Exhale®*** brand names, and operates the World of Hyatt® loyalty program that provides distinct benefits and exclusive experiences to its valued members. For more information, please visit www.hyatt.com.

Forward-Looking Statement

Forward-Looking Statements in this press release, which are not historical facts, are forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Our actual results, performance or achievements may differ materially from those expressed or implied by these forward-looking statements. In some cases, you can identify forward-looking statements by the use of words such as "may," "could," "expect," "intend," "plan," "seek," "anticipate," "believe," "estimate," "predict," "potential," "continue," "likely," "will," "would" and variations of these terms and similar expressions, or the negative of these terms or similar expressions. Such forward-looking statements are necessarily based upon estimates and assumptions that, while considered reasonable by us and our management, are inherently uncertain. Factors that may cause our actual results, performance or achievements to differ materially from current expectations include, among others, the rate and the pace of economic recovery following economic downturns; levels of spending in business and leisure segments as well as consumer confidence; declines in occupancy and average daily rate; the seasonal and cyclical nature of the real estate and hospitality businesses; changes in distribution arrangements, such as through internet travel intermediaries; changes in the tastes and preferences of our customers; the financial condition of, and our relationships with, third-party property owners, franchisees, and hospitality venture partners; the possible inability of third-party owners, franchisees, or development partners to access capital necessary to fund current operations or implement our plans for growth; risks associated with potential acquisitions and dispositions and the introduction of new brand concepts; the timing of acquisitions and dispositions, and our ability to successfully integrate completed acquisitions with existing operations; our ability to successfully execute on our strategy to expand our management and franchising business while at the same time reducing our real estate asset base within targeted timeframes and at expected values; changes in the competitive environment in our industry, including as a result of industry consolidation, and the markets where we operate; our ability to successfully grow the World of Hyatt loyalty program; cyber incidents and information technology failures; and other risks discussed in the Company's filings with the U.S. Securities and Exchange Commission, including our Annual Report on Form 10-K, which filings are available from the U.S. Securities and Exchange Commission. These factors are not necessarily all of the important factors that could cause our actual results, performance or achievements to differ materially from those expressed in or implied by any of our forward-looking statements. We caution you not to place undue reliance on any forward-looking statements, which are made only as of the date of this press release. We undertake no obligation to update publicly any of these forward-looking statements to reflect actual results, new information or future events, changes in assumptions or changes in other factors affecting forward-looking statements, except to the extent required by applicable law. If we update one or more forward-looking statements, no inference should be drawn that we will make additional updates with respect to those or other forward-looking statements.

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